

Statement of Purpose

Date: October 2014

Reviewed: November 2024

Registered Provider:

Camillus Health Care Ltd Pembroke House 9 Eldon Square Reading RG1 4DP

Registered Manager and Nominated Individual:

Dr. Gerard D'Cruz

Business Name:

Camillus Health Care Ltd trades as Pembroke Surgery and operates as an NHS body.

Directors:

Dr. Gerard D'Cruz, Mr. Samuel Kingsley, and Mrs. Kim Frewin.

Senior Management Team (SMT):

- Dr. Gerard D'Cruz (GP Lead)
- Mr. Samuel Kingsley (Advanced Practitioner)
- Mrs. Kim Frewin (Lead Nurse)
- Mr Steven D'Cruz

The SMT oversees daily operations and is supported by a multidisciplinary clinical team, including sessional GPs, nurse practitioners, MSK practitioner, healthcare assistants, care coordinators, health coaches and a pharmacy technician. Reception and administrative staff assist the Senior Management Team, and financial governance is managed by Mr. Steven D'Cruz with support from Mrs. Joy Underwood.

Location:

The practice operates across two sites in South Reading, close to the local hospital foundation trust and near Reading's town centre. Clinical management is supported EmiS Clinical Systems and Rapid Health Smart Triage.

Under the Health and Social Care Act 2008, Camillus Health Care Ltd is required to provide this statement of purpose to the Care Quality Commission.

Aims and Objectives

- To provide equitable healthcare services for all patients.
- To work in partnership with patients, carers, and families, offering holistic care built on mutual respect.
- To support staff development through ongoing training and education.
- To establish a robust and accountable system to manage unforeseen emergencies.
- To continually facilitate professional growth and educational opportunities for staff.

Services Provided

Pembroke Surgery provides services in accordance with CQC guidance, categorized under registered activities and service types. Our regulated activities include:

- Diagnostic and screening procedures
- Family planning
- Surgical procedures
- Maternity and midwifery services
- Treatment of disease, disorder, or injury

Specific Services Offered:

- **Routine Medical Care**: General medical services and NHS-relevant prescriptions or private prescriptions.
- **Immunizations**: Childhood and travel immunizations, as well as seasonal flu, COVID-19, and pneumococcal vaccines for at-risk groups.
- **Child Health Surveillance**: Performed by the clinical team alongside health visitors following local guidelines.
- **Respiratory Services**: Spirometry and chronic respiratory disease management.
- **Diabetic Clinic**: Ongoing care for diabetes patients, managed by a specialist nurse.
- **Family Planning**: Contraceptive services, including implant fitting and removal.
- Phlebotomy: Blood testing services across both sites.
- **Midwifery Services**: Provided in collaboration with local midwives, following Royal Berkshire Foundation Trust and NICE guidelines.
- Minor Surgery: Minor procedures are available, as needed.
- Audiology and Ear Care: Ear syringing and audiology services.
- Well-Person Checks: Available with nursing staff.
- **ECG Monitoring**: Offered at both sites.
- **Cervical Screening**: Conducted by trained nurse practitioners.
- **Ultrasound Screening:** We can provide a variety ultrasound point of care screening checks for our patients.

Practice Ethos

Mutual Respect

We commit to treating all patients with dignity, respect, and honesty. We encourage patients to communicate their concerns and share in our commitment to delivering excellent care.

Holistic Care

We focus on the physical, psychological, emotional, and social dimensions of each patient's health.

Continuity of Care

We value the therapeutic relationship between healthcare providers and patients, particularly for managing chronic conditions. We aim to facilitate ongoing care with the same professional, when possible, while ensuring access to timely care with any of our team as needed.

Learning and Training

Pembroke Surgery is committed to lifelong learning. Our clinical and administrative teams undergo regular appraisals to address development needs. We also support patient education to enhance self-management of both short-term and long-term health conditions.